

System
Redundancy

Easy Customer
Administration

24 x 7 Support

Shared
Address Book

Web Access

Mobile
Messaging

CA
.mail

Agenda

- **Introductions**
- **New and Improved Features in Exchange 2007**
- **Exchange 2007 Server Overview**
- **Client Requirements and Configuration**
- **Network and Security**
- **Questions?**

New Features with E2K7/Outlook 2007

- **Out of Office –**
 - Can be scheduled in advance
 - Can create different messages for internal and external contacts
- **Outlook Anywhere from the Internet**
- **Multiple live copies of the databases**
- **Improved Free/Busy lookups in realtime**

New Features with E2K7/OWA

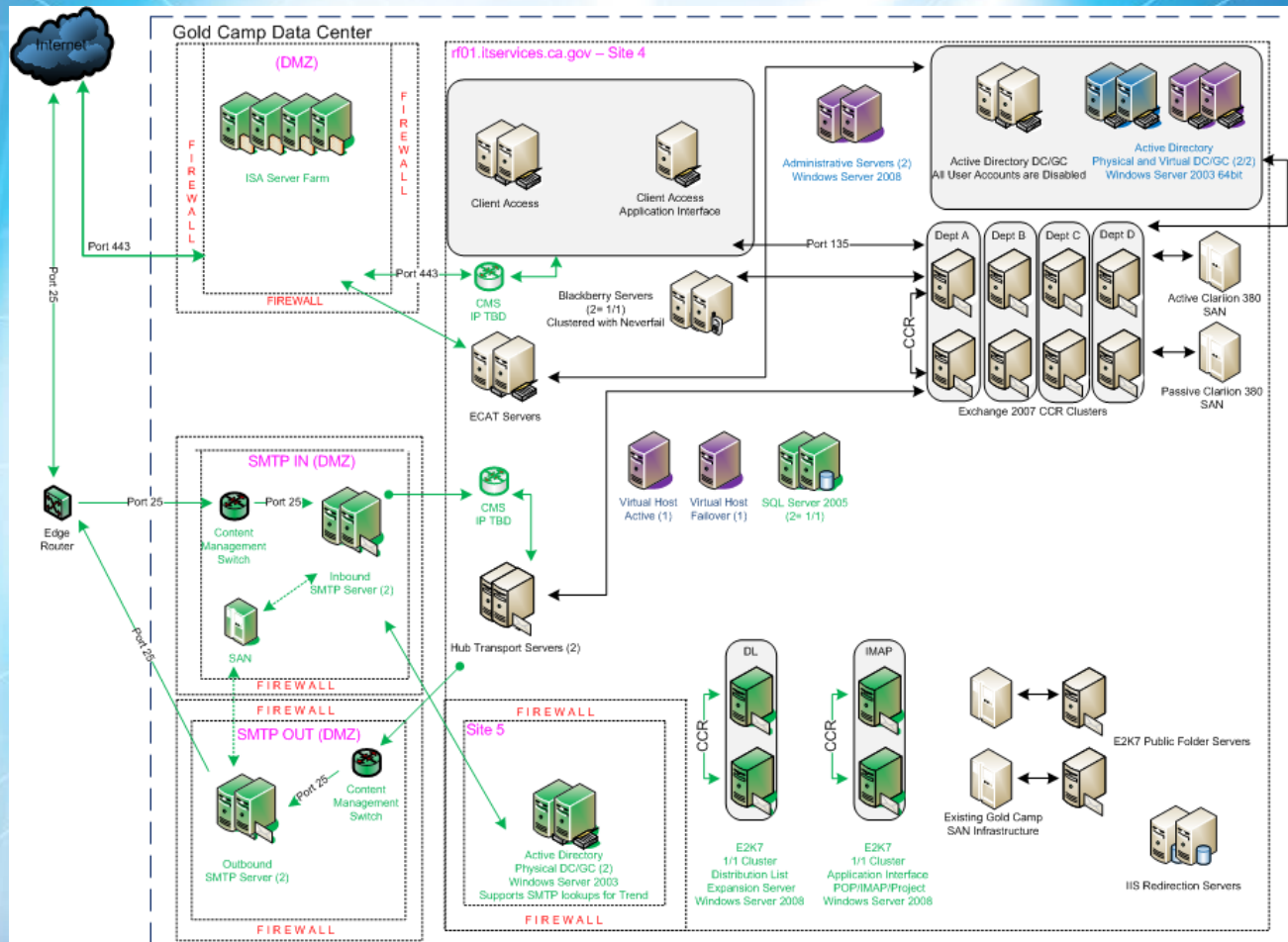
- **Out of Office – Same interface and power as Outlook**
 - **Can be scheduled in advance**
 - **Can create different messages for internal and external contacts**
- **Full Access to Public Folders**
- **Can search against the complete Global Address List**
- **Improved Free/Busy lookups in realtime**

Exchange 2007 Technical Overview



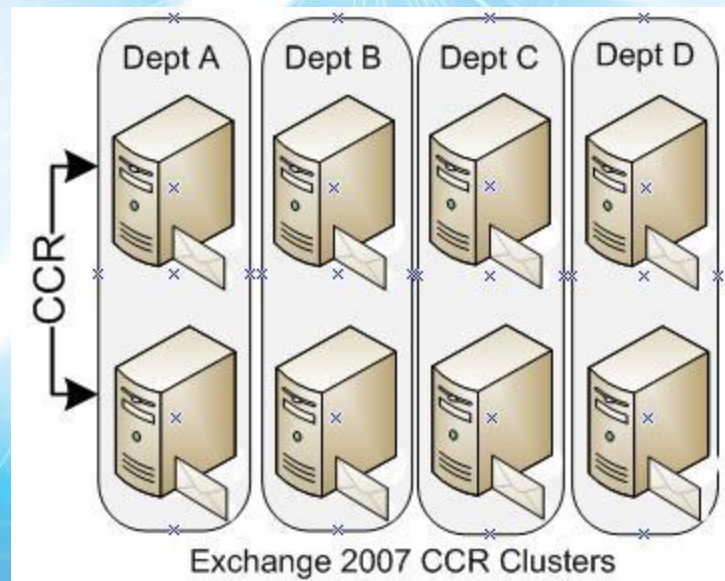
Mail routing, repositories, resiliency and redundancy.

Environment Overview



Mailbox Servers

- Core of the Exchange system
- Mailbox servers hold all mail data
- Redundant – all data is replicated to partner



Hub Transport

- Routing engine for mailflow
- Handles all mail delivery both internal and external
- Interface with Exchange 2003 mailboxes



Hub Transport Servers (2)

Client Access Servers

- Handles all non-MAPI clients accessing Exchange data
- Provides access point for mobile devices
- Key server for Outlook Anywhere
- Calendaring information
- Out of Office information



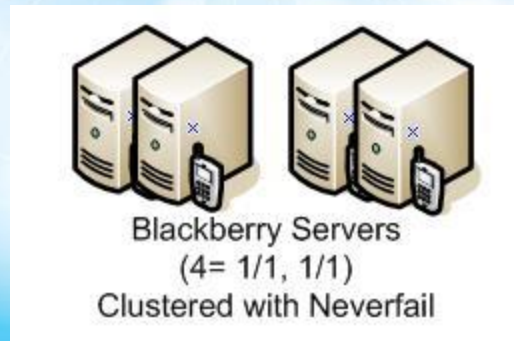
Client Access



Client Access
Application Interface

Blackberry Enterprise Server

- BES Server interfaces with mailbox server to forward the following to Blackberry devices:
 - New Mail
 - Calendar
- Clustered to prevent single point of failure



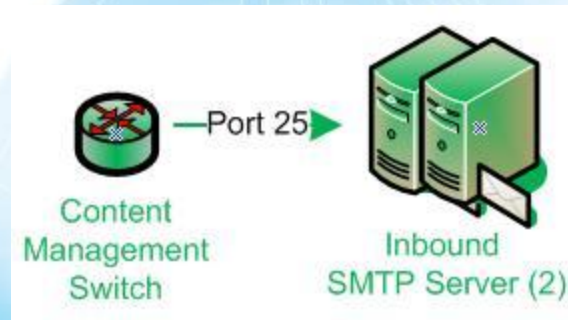
Rightfax

- Send and receive Faxes from your Outlook Client



Anti-SPAM/Anti-Virus

- SPAM protection at the internet facing gateway
- Tag and Deliver or Quarantine
- SMTP address validation
- Reputation checking



ECAT

- **Web based Exchange Customer Administration Tool**
- **Allows designated administrators to manage their user mailboxes and resources**



ECAT Servers

Client Requirements and Configuration

- Outlook 2003 SP2 or Outlook 2007
- Outlook Anywhere (OA) Configuration
- Ways to Configure OA
 - Manually configure the Outlook client
 - Import the .prf file on the client workstation
 - Active Directory Group Policy

Network

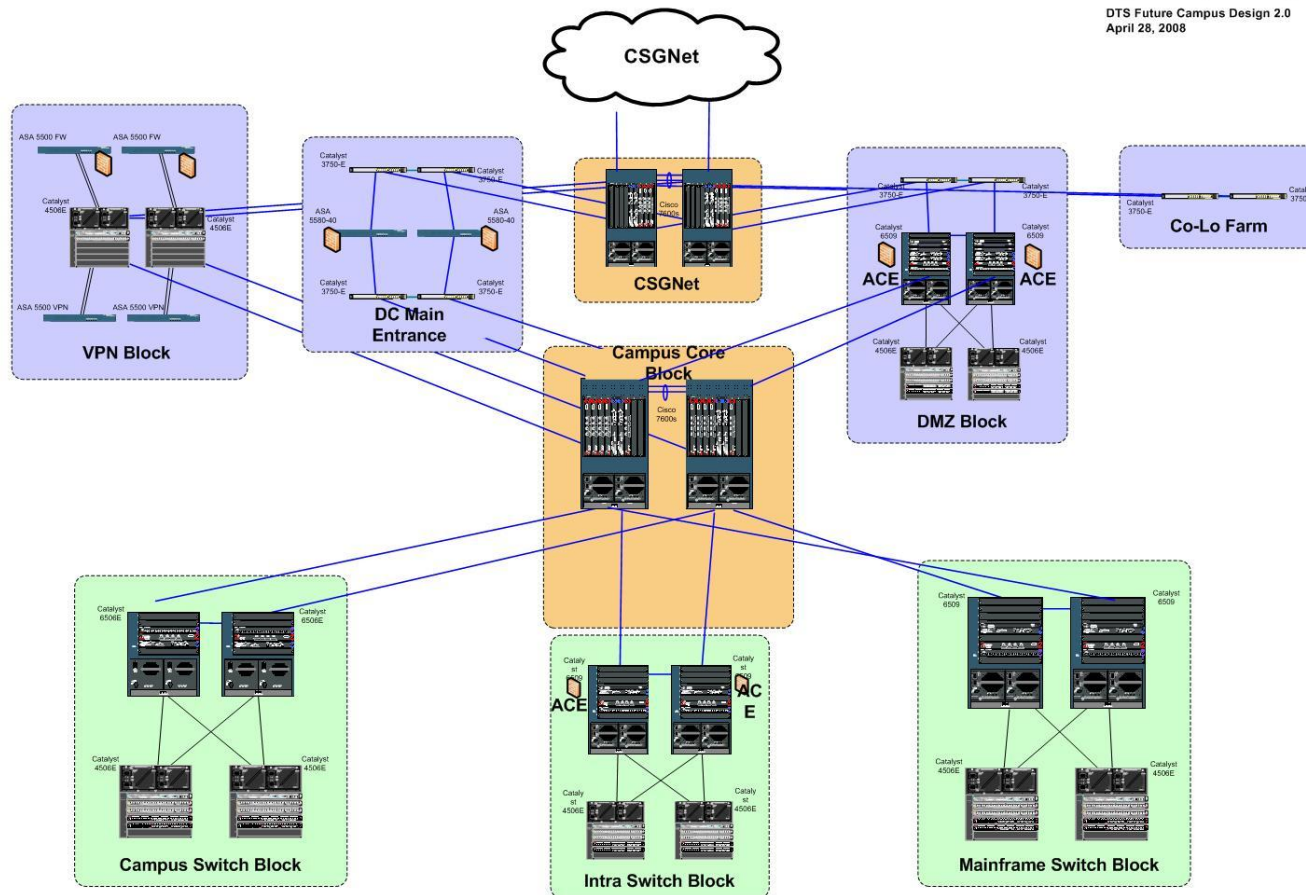
- **Network Upgrades at Gold Camp**
- **Infrastructure Redundancy**
- **Customer Infrastructure Assessment**

Network Upgrades at Gold Camp



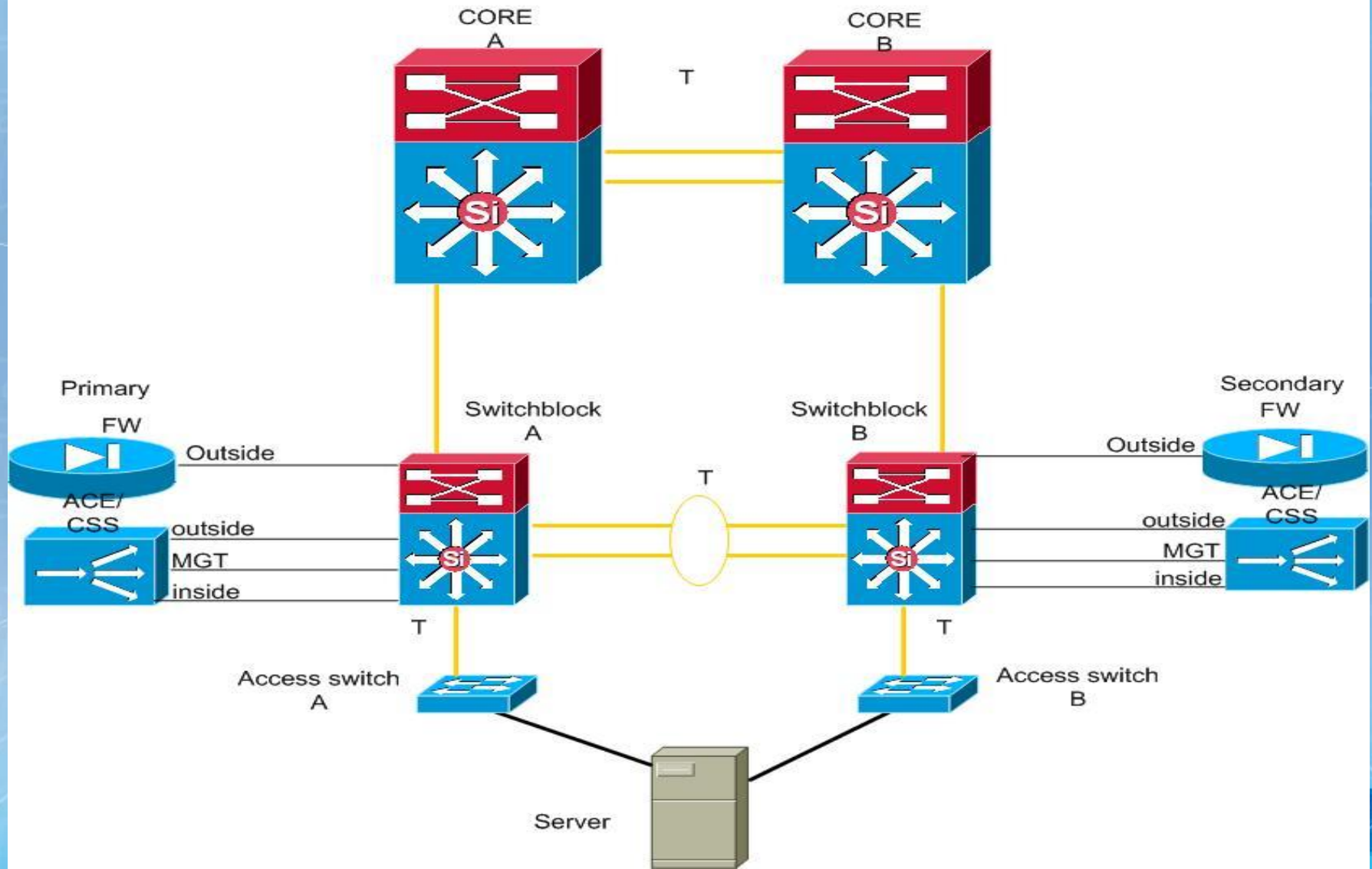
STATE OF CALIFORNIA
Department of Technology Services

DTS Future Campus Design 2.0
April 28, 2008

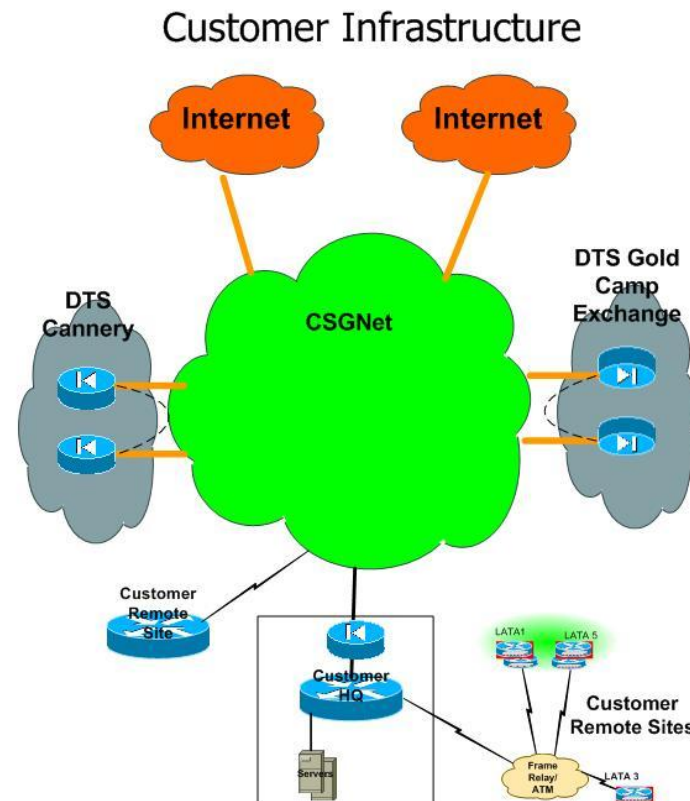


Infrastructure Redundancy

Switch Block Redundancy



Customer Infrastructure Assessment



Security Features

- Outlook Anywhere – HTTPS (SSL) over RPC
- Only port 443 open vs. many ports

Questions and Answers

**Additional Questions:
info@eservices.ca.gov**